



Transmitter



A Publication of the Texas Burglar & Fire Alarm Association



TBFAA Helps You Comply!

New Requirements - New Tools

TBFAA has added forms, lists and references to newly adopted laws to help you stay in compliance with Texas Law to our member's only website.

In an effort to help you with the requirement to notify the municipality within 30 days after installation or activation of the alarm system we have asked each locality to give us either the mailing address, email address or fax number for where notification should be sent, or a letter indicating that they do not wish to receive this information. Information on all the localities that have responded is included in a document that you can download from the members only section of our web site.

You can also download the form that has been approved by the TX Private Security Board to notify the Municipality from our members only section.

That is not all you will find on our members only site

- * If you have trouble determining if an address is in a city or county we have added some resources to help.
- * Information on effective dates and requirements in the new Texas laws.
- * FARA -Residential False Alarm Prevention
- * FARA -False Alarm Prevention for Banks
- * FARA -False Alarm Prevention for Businesses
- * FARA -False Alarm Prevention for Schools
- * FARA -False Alarm Prevention for Churches and Other Worship Facilities
- * SIAC PowerPoint on CP-01 Standard
- * SIAC List of Compliant Panels
- * List of Local Texas Ordinances

| In This Issue | |
|-----------------------------------|---------|
| Presidents Message | 3 |
| Training Schedule | 4 |
| TBFAA Board List | 4 |
| NESA Adopts Positions..... | 5 |
| User Video Available..... | 5 |
| AMPS Network Soon Extinct | 6 |
| Attorney General Ruling..... | 7 |
| Above & Beyond | 8 |
| New Texas Lobbyist..... | 8 |
| Convention Details | 13 |
| Burglary Up Since VR..... | 13 |
| Something to Ponder Amnesty | 14 |
| Associate News | 15 |
| Member Lists..... | 16 & 17 |
| New Fire Rules | 19 |
| CEUs for Association Mtgs | 19 |
| Exhibitors Support TBFAA..... | 19 |
| Ft Worth Bank Robber Busy | 21 |
| Exhibitors Support TBFAA..... | 19 |
| Local Assn Info | 22 |
| Calendar of Events..... | 23 |
| State Government Contacts | 23 |

| Regional News | |
|--------------------------|----|
| Houston Gulf Coast | 22 |
| North Texas | 22 |
| South Texas | 22 |



Check Out
www.TBFAA.org
Visit the members only section for

- * Discounts
- * Sample Letter to Customers on Voice over IP
- * User Training Video

Visit Page 12 For Info on TBFAA Convention Galveston - October 2006

Join TBFAA Today !
 Visit tbfaa.org for more information



**Professional Monitoring Services
for
Alarm Professionals**

Southwest Dispatch Center, LP
254 E. Arapaho Rd. Suite 180
Richardson, TX 75081
License B05864

1.800.683.6773

www.southwestdispatch.com

President's Message

"Reasonable people adapt themselves to the world. Unreasonable people attempt to adapt the world to themselves. All progress, therefore, depends on unreasonable people."

-George Bernard Shaw

2006 has already proven to be a year where our association and our members have been forced to adapt.

Despite our best efforts, Dallas has enacted what they call a verified response policy for commercial accounts. While we continue to try to change the policy at the local and state level, we also continue to work to help our members adapt to this change.

This year has also brought new state wide requirements on user training and notification of municipalities. As you saw in our front page story, TBFAA has prepared checklists, forms, brochures and videos to help our members comply.

As the new state requirements for training are put in place we have teamed with the North Texas Alarm Association and others to develop a professional alarm user training video to help you make sure you cover all the bases.

When our members told us that they were having trouble finding out who to notify in each municipality, to comply with the new state requirements, we contacted each and every Texas municipality to create an online listing of addresses, faxes and emails for hundreds of localities

The widespread use of VoIP presents us all with new challenges and TBFAA along with our partners in NESAs have prepared papers, letters and presentations to educate legislators, dealers and consumers about these challenges.

When the state fire marshal began to observe the new version of the fire codes we were ready with a revised fire course to help prepare you to take the updated exams.

And when our long time lobbyist told us late last year that he would be retiring, we went to work to find new representation for our members in Austin.

With all of this change, including our new logo, one thing has not changed- Our commitment to promoting and representing our industry and our commitment to serving the citizens of Texas.

All are more examples of what Franklin D. Roosevelt observed years ago- "There are many ways of going forward, but only one way of standing still."

Come grow with us

Join the TBFAA

Chip Bird
TBFAA President



TBFAA President Chip Bird

Convenient - Meaningful - Economical

CEUS Online

*State Approved
Continuing Education
Courses for
Security Professionals*



*Fit Training into Your Schedule,
Not the Other Way Around*

*For more information visit
www.ceusonline.org or call 210-945-0393.*



Texas Burglar and Fire Alarm Association

P.O. Box 59982, Dallas, TX 75229-1982

VOICE: 877/908-2322

FAX: 877/908-2522

TBFAA Board of Directors

The Texas Burglar and Fire Alarm Association, Inc. (TBFAA) is a nonprofit organization of security professionals who have joined together to enrich the industry by providing membership training and representing the membership as a whole in the Texas Legislature, the Texas Private Security Board, and the Commission on Fire Protection, among many other programs.

The TRANSMITTER is published bi-monthly by The Texas Burglar and Fire Alarm Association, a Texas not for profit association.

For Advertising Information:
TEL: 877-908-2322
FAX: 877-908-2522

Brad Shipp, Editor

Submitted articles contained in this newsletter are the expressed opinions of the authors and do not necessarily reflect the opinions of the Officers, Directors, and Members of the TBFAA. The publisher of this magazine is not responsible for any errors or omissions in advertising or other advertising matters.

Editorial: Copy is due the 15th of each odd numbered month.

Advertising: Space reservations due the 5th and artwork due the 20th of each odd numbered month.

President

Chip Bird

Southwest Dispatch Center
president@tbfaa.org

Vice President

Rodney Hooker

Dispatch Center, Ltd
vicepresident@tbfaa.org

Secretary

Debi Ulmer

Dispatch Center, Ltd
secretary@tbfaa.org

Treasurer

Nathan A. Bryant

Sentinel The Alarm Company
treasurer@tbfaa.org

Immediate Past President

Rex E. Adams

American Security Devices
pastpresident@tbfaa.org

Associate Director

Kelly Ryan

ADI
associatedirector@tbfaa.org

Membership Director

Mark Matlock

United Central Control, Inc..
membership@tbfaa.org

Training Director

Brian McKinney

Infinity Security Group, Inc.
training@tbfaa.org

Region I Director

Roy Soto

Security Specialists
region1@tbfaa.org

Region II Director

Brant Pierce

Southwest Dispatch Center
region2@tbfaa.org

Region III Director

Thomas Gleitz

Gleitz Alarms Inc.
region3@tbfaa.org

Region IV Director

Walter Tutor

Tutor Security
region4@tbfaa.org

Local Associations

HGCAA Board Member
Vacant

NTAA Board Member

Chris Russell

Amazon Alarm Systems, Inc

STAA Board Member

Bill Parsley

Dispatch Center, Ltd.

Directors Emeritus

Malcolm Reed

Knight Security Systems, Inc.

Gary Dawkins

Response Center USA

Roger Byrd

Security One Inc.

Ex Officio

TBFAA Executive Director

Brad Shipp

exdirector@tbfaa.org

Committee Chairs

Alarm Management

Kathleen Schraufnagel

Brink's Home Security, Inc.

Bylaws

Roger Byrd

Security One, Inc.

Convention

Debi Ulmer

Dispatch Center, Ltd

Legislative

Rodney Hooker

Dispatch Center, Ltd

Member Services

Mark Matlock

United Central Control, Inc.

2006 Training Schedule

Level 1 Class Schedule

February 9-10- McAllen
February 23-24- Dallas
March 23-24- San Antonio
April 27-28- El Paso
May 25-26- Houston
June 22-23- Austin

July 27-28- Amarillo
August 10-11- McAllen
September 14-15- Dallas
October 12-13- El Paso
November 16-17- Houston
December 14-15- San Antonio

Fire Prep Class Schedule

January 20- Dallas
January 30- San Antonio
March 17- Houston
April 21- Dallas
May 05- San Antonio
June 16- Houston

July 21- Dallas
August 18- San Antonio
September 22- Houston
October 06- Dallas
November 10- San Antonio
December 1- Houston



Chancy Pray
Regional Sales Manager

cpray@monitronics.com
www.monitronics.com
www.monitronics.net

P O Box 814530
Dallas, TX 75381-4530
877-431-6208, ext. 3079
972-243-7443, ext. 3079
Fax: 972-620-5529
Cell: 972-922-1821

Authorized Dealer Program
Account Acquisitions
Contract Monitoring Services

Schedule & Registration Forms Available 'On Line'

Visit <http://www.tbfaa.org> for course descriptions, registration forms and class schedules.

NESA Adopts Positions

NESA met in conjunction with the ISC West show in Las Vegas on Tuesday April 4th. At the meeting progress reports were given from each state and several new position papers were adopted on a variety of issues including; false alarm reduction, VoIP, verified response and state licensing.

The NESA board also approved several proposed changes that will be submitted to NFPA to improve the recently adopted standard on Security –NFPA 731. In addition, the board has adopted an extensive Guide to Alarm Equipment which will be released as a joint document with the False Alarm Reduction Association (FARA) after it has been reviewed by the FARA board at their meeting at the end of April.

All of the newly approved position papers are available for download at <http://www.nesaus.org/html/positions.asp>.

User Video Available

Educational Alarm Video Available for Industry, Police and Customer Distribution

Video educates users on reducing false alarms

To reduce the number of unnecessary dispatch calls to police, an alarm industry and police group produced an educational video explaining how to reduce false alarms. The North Texas Alarm Association (NTAA) created the video along with the False Alarm Reduction Association (FARA) and Security Industry Alarm Coalition (SIAC). "The participation of police agencies and some of the largest alarm companies demonstrates the importance placed on the responsible use of alarms to save police resources," said Chris Russell, President of the North Texas Alarm Association, creator of the educational video. Also involved in the production of the video are the South Texas Alarm Association, Houston Gulf Coast Alarm Association, Texas Burglar and Fire Alarm Association, and the National Electronic Security Alliance.

The video is available for the cost of duplication or customization. "There is nothing proprietary about trying to help police save valuable time and money," continued Russell. "This video is available to any industry association or member, to police, and to municipal officials."

The video is an easy way to help dealers comply with the new user training requirements.

Cooperation with police agencies, changes in technology, and alarm user education have led to a steady reduction in alarm dispatches over the past ten years. In Dallas, for example, there has been a 54% decrease in dispatch requests since 1995. "This is significant progress and, with continued education and public/private partnerships, we are confident there will be continued reductions in false alarms across the nation," Russell added.

To obtain the video visit the TBFAA's web site www.tbfaa.org.

Members can get discounted pricing by ordering from the members only section.

Your business is about providing security.

So is ours.

It's your job to ensure the security of your customers; it's ours to secure and manage your payments.

First National offers payment solutions for the specific needs of the burglar and fire alarm industry.

First National offers:

- Discounted Visa, MasterCard and debit card processing.
- Electronic check acceptance and verification against fraud.
- Seamless internet payment processing.



800-354-3988 | www.FirstNationalMerchants.com

AMPS Network in America Soon to be Extinct



What Is The AMPS Network?

By Mark Matlock

Over twenty years ago Bill Gates stated, "If its not digital, its not in the future". Mr. Gates knew of what he spoke. In today's world technologies such as computing, television, video recording, audio recording, and more recently, telecommunications, have all gone digital. As predicted, we now live in a digital world.

In the United States, however, the world of cellular communications was built on an analog network of wireless sites all across America. This network is known as the Analog Mobile Phone System, or AMPS Network. In the early to mid 90's, cellular carriers began to integrate digital sites among their AMPS networks all across the United States. Today, cellular phone service in America is over 95% digital. The two main digital networks in America are the GSM (utilized by Cingular) and CDMA (utilized by Verizon and Sprint) networks.

In Europe, and even in some third world countries, cellular communication networks were built from the ground up to be 100% digital. Its perplexing to think that in such a technologically advanced country as America, we are still utilizing some seemingly archaic AMPS equipment. This very quandary has caused cellular carriers in America to move to completely abandon the existing AMPS networks. And its easy to see why: the AMPS equipment is outdated and very expensive to maintain. In fact, the FCC has mandated that as of February of 2008, all cellular carriers in America can eliminate their AMPS networks once and for all.

What Does This Mean For The Electronic Security Industry?

Today, virtually every cellular back up communicator installed in America is an analog device that is designed to work on the AMPS network. If the cellular carries turn off their AMPS networks in February of 2008 (which appears inevitable), all of the analog cellular back up units will cease to communicate. It is estimated that some 700,000 of these devices exist in the United States. This news may shock some of you, but many of you out there are well aware of what's going on.

Several alarm industry leaders have fought to keep the AMPS networks in place. This fight is really more of a stay of execution: AMPS networks are going away, its just a question of when. Our biggest ally in the fight has been On Star, the division of GM that utilizes analog communications devices in automobiles to summon aid to drivers. Unfortunately, On Star has conceded that the AMPS networks in the United States are going away sooner than later. Because of that, On Star has taken steps to convert their own system to be 100% digital. This eventuality has left our industry virtually standing alone, fighting a losing battle. It would appear that all cellular carriers will indeed kill their AMPS networks beginning in February of 2008.

So What Do We Do Now?

This does not mean, however, that in February of 2008 a master switch will be flipped and in one fell swoop the AMPS networks will all be turned off. The conversion is complicated and involves balancing existing networks. For example, in areas that are still largely AMPS, carriers will have to install digital equipment to provide service to those areas before the AMPS networks can be totally abandoned. This is how the networks become balanced and it can be a slow process. Some experts surmise that this process may take up to two years to complete.

The problem we face in the security industry is that we have no way of knowing when and where AMPS equipment will be abandoned. Therefore, it would be prudent to take a proactive posture and begin to balance our own equipment. It would not be wise to leave analog equipment in place after February of 2008 under the assumption that this conversion either will not take place, or that it may take some time for certain units to be affected. It would be much better to assume that all analog units will cease to communicate in February of 2008 and take action now to remedy the situation.

Currently, almost all manufacturers of cellular back up units are now producing, or will soon offer for purchase, digital back up devices. These devices will utilize either the GSM or CDMA networks to communicate. I strongly recommend that alarm dealers jump on the bandwagon and seek to install only digital cellular back up devices from this day forward.

Continued on Page 7

AMPS Network in America Soon to be Extinct

Continued from Page 6

The price points may be higher, but it is still less expensive than having to go back and replace an analog unit in two years, or less. Alarm dealers who install cellular back up devices should immediately contact their preferred manufacturers and inquire about the availability of digital units. It would also be wise to prepare a correspondence to our existing customers using analog cellular back up devices. These customers need to be made aware that this conversion is inevitable and that their analog equipment will need to be replaced.

There Will Be Bumps In The Road

This situation is not going to go away and the threat is very real. It would be much better for alarm dealers to be proactive in informing customers rather than having to explain after the fact why this happened and no steps were taken to provide a working solution. The million dollar question is, "who is going to bear the cost of roughly

700,000 change outs?" In considering the answer to that question, please remember that when the analog cellular back up devices were installed, they were all that was available. Digital units are only now hitting the market. Alarm dealers are powerless to affect technological shifts and because this shift is beyond the industry's control, the customer will undoubtedly have to share in the replacement cost. Its going to be a hard sell, but this situation is not the industry's fault, and the customer needs to be made aware of that fact.

I know that this is really bad news for many alarm dealers all across America, and I hate to be the one to break it to you. It is my hope that alarm dealers will digest this information and take immediate steps to address these issues. Please don't wait until January of 2008 to take action. At that point, it will be too late to be effective. And in closing, I only ask that you don't shoot the messenger!

Attorney General Ruling

March 13, 2006

Opinion No. GA-0409

Re: Authority of the Private Security Board to adopt certain rules regulating newly registered alarm installers (RQ-0391-GA)

Dear Representative Delisi:

You write to inquire about the authority of the Private Security Board to adopt certain rules regulating newly registered alarm installers. (1) Specifically, you seek our opinion as to whether the Private Security Board has the authority to adopt the following two requirements:

1. A requirement that newly registered alarm installers work under the direct supervision of an alarm installer who has passed, as a minimum, the Alarm Level 1 test; and
2. A requirement that an alarm installer's activities must be performed to a certain minimum electronics standard, such as the National Electrical Code.

See Request Letter, supra note 1, at 1-2.

I. Legal Background

The Private Security Board (the "Board") is an administrative agency originally created in 1969 as the Texas Board of Private Investigators and Private Security Agencies. See Act of May 27, 1969, 61st Leg., R.S., ch. 610, 1969 Tex. Gen. Laws 1807.

Continued on Page 9

This ruling is a result of a request by an alarm company to rule on possible licensing changes. As of this date, the Private Security Board has not changed the requirements.

Custom Security Signs and Decals

DURABLE, AFFORDABLE AND BUILT TO LAST SINCE 1949

All of our custom manufactured products are quality engineered for long term Outdoor Durability.

- Very competitive pricing.
- Knowledgeable, helpful and courteous customer service staff.
- Dependable delivery.

AUDIOVIDEO SECURITY (979) 696-4874

Quantum Alarm (800) 647-9688

Protected by: **Advantage Protection Systems 281-392-3333**

THEY FEEL SAFE, YOU LOOK GOOD.

J.C. Gury Company, Inc.

530 East Jamie Avenue, La Habra, Ca 90631
Call (800) 903-3385 or FAX (800) 556-5576 www.jcgury.com

Above and Beyond

Legislative Support

The primary objective of the Texas Burglar and Fire Alarm Association is to represent the alarm industry before the Texas Legislature and other governmental agencies. The objectives of the association can only be accomplished by the combined efforts of the Board of Directors and our lobbyist McWilliams & Associates. The Board of Directors, headed up by President Chip Bird, coordinates the activities of the association. McWilliams & Associates heads up our lobbying effort. It would be fair to say "he opens a lot of doors".

The Texas Burglar and Fire Alarm Association incurs a cost of more than \$90,000 per Biannual Legislative Session for our legislative effort. The membership dues are not enough to cover this expense. Special help is needed.

We, the Board of Directors, are asking the professional alarm dealers of the state of Texas to participate either monthly or yearly in this ongoing legislative effort. With the team concept we can get the job done.

Please visit our website <http://www.tbfaa.org> or call us at 877-908-2322 to sign up to become a Team Member.

Legislative Support Gold Contributors

Dispatch Center, Ltd.
Intruder Alert Systems, Inc.
Security One, Inc
Sentinel, the Alarm Company
Southwest Dispatch Center, Inc
W.B.E. of Texas, Ltd. - Dallas
W.B.E. of Texas, Ltd. - San Antonio

Legislative Support Bronze Contributors

Commercial & Industrial Electronics
Guardian Security Systems, Inc.
Knight Security Systems, Inc. Law Security Corporation
Ray Cannedy Security & Investigations
United Central Control, Inc.

TBFAA PAC Contributors

Rex Adams
Roger Byrd
Ken Cabler
Al DeMarzo
Kevin Doss
Robert Fischer
Les Freeman
Rodney Hooker
Randy Keyes
Heather Maynard
Mark Matlock
Shawn McCown
Don Mumford
Lynn Newman
Ken Phillips
Malcolm Reed
Rick Sheets
Richard Vick
Mike Walker

TBFAA Political Action Committee

The TBFAA PAC supports the mission of TBFAA by making contributions to elect candidates for public office.

Contributions or gifts to the TBFAA PAC are not tax deductible.

Help us promote public safety and security in Texas by contributing today.

Contributions to the PAC must be made by personal check to:
TBFAA PAC
PO Box 59982
Dallas, TX 75229

New TBFAA Lobbyist

Dean and Andrea McWilliams of McWilliams & Associates have been selected by the TBFAA Board of Directors to replace our longtime lobbyist Ron Kessler. Ron decided to retire last year after years of successful service to TBFAA. TBFAA President Chip Bird and Legislative Director Rodney Hooker and Malcolm Reed interviewed several candidates before deciding to recommend McWilliams & Associates to the board.

"Dean and Andrea impressed us with their professional and knowledgeable approach as well as their contacts in both political parties", Bird said

After working with them for a few months. Hooker said "They seem to have a real insight as to the players in Austin, both on the House and Senate side".



Diane McFarlin

Regional Sales Manager

diane.mcfarlin@us.bosch.com

Bosch Security Systems
130 Perinton Parkway
Fairport, NY 14450
Tel. (800) 289-0096 x4532
Fax (585) 340-4159
www.boschsecurity.us

Attorney General Ruling

Continued from Page 7

It was created "to consolidate, standardize, and strengthen the State's oversight of the private investigations and private security industry." Sunset Advisory Commission, Texas Board of Private Investigators and Private Security Agencies, Staff Report, at 5 (Sept. 1998) [hereinafter Sunset Report]. Evolving over time to adapt to changes in the security industry, in 1999, it was renamed the Texas Commission on Private Security. (2) See Act of May 24, 1999, 76th Leg., R.S., ch. 974, § 1-2, 1999 Tex. Gen. Laws 3725. It became part of the Texas Department of Public Safety ("DPS") in 2003 as the Private Security Board. (3) See Act of Oct. 12, 2003, 78th Leg., 3d C.S., ch. 10, § 2.02, 2003 Tex. Gen. Laws 130, 132 (codified at Tex. Occ. Code Ann. § 1702.005(b)).

The Board is governed by the Private Security Act found in chapter 1702, Texas Occupations Code. See Tex. Occ. Code Ann. § 1702.001 (Vernon 2004). Chapter 1702 establishes a statutory licensing and regulatory scheme for private investigators and private security companies that is designed to "assure citizens and consumers that regulated companies and individuals are qualified, ethical, responsible and professional." Sunset Report, *supra* at 57. The Board also "serves as a source of standards of conduct and quality to the industry as a whole." *Id.* Pursuant to this scheme, the Board licenses security services contractors, see Tex. Occ. Code Ann. § 1702.004(1) (Vernon 2004), which include alarm systems companies. (4) See *id.* § 1702.102(a)(1). The Board also registers individuals who are connected with license holders, see *id.* § 1702.004(4)(A), such as alarm installers. (5) See *id.* § 1702.221. In addition to licensing, the Board regulates those holding licenses or registrations under chapter 1702. See *id.* § 1702.004(5). With its enforcement power, see *id.* § 1702.061(d)(4) ("establish and enforce standards"), the Board works to assure the public that "individuals practicing in the regulated area maintain the qualifications and the standards of conduct to safely and effectively perform their responsibilities." Sunset Report, *supra* at 37.

To carry out its purpose, the Board is expressly authorized to "adopt rules and general policies to guide the agency in the administration of [chapter 1702]," Tex. Occ. Code Ann. § 1702.061(b) (Vernon 2004), and has power to "adopt rules necessary to implement [chapter 1702]." *Id.* § 1702.061(d)(3). By statute, the Board has the power and "duty to determine the qualifications of license holders, registrants, and commissioned security officers," *id.* § 1702.061(d)(1), and to "investigate alleged violations of [chapter 1702] and of commission rules." *Id.* § 1702.061(d)(2). The Board is directed to "establish and enforce standards governing the safety and conduct of each person licensed, registered, or commissioned under

[chapter 1702]." *Id.* § 1702.061(d)(4). In addition, the Board is authorized to adopt by rule "additional qualifications for an individual to be registered under [subchapter J, Chapter 1702]." (6) *Id.* § 1702.229(b). The Board's rule-making power is expressly limited in that "[t]he rules and policies . . . must be consistent with [chapter 1702] and other . . . rules adopted under [chapter 1702] and with any other applicable law, state rule, or federal regulation." *Id.* § 1702.061(c). Moreover, the legislature further limited the Board's rulemaking authority by requiring that any proposed rules be approved in advance by the DPS. See *id.* § 1702.0611 (Vernon Supp. 2005).

An agency can adopt rules that are authorized by and consistent with its statutory authority. See R.R. Comm'n of Tex. v. Lone Star Gas Co., 844 S.W.2d 679, 685 (Tex. 1992). An agency's authority to promulgate rules and regulations "may be expressly conferred on it by statute or implied from other powers and duties given or imposed by statute." *Id.* "The rulemaking power . . . does not permit the enactment of regulations which are inconsistent with the expression of the lawmakers' intent in statutes other than those under which the regulations are issued." State v. Jackson, 376 S.W.2d 341, 344 (Tex. 1964). The determining factor in whether a particular agency has exceeded its rulemaking authority is whether the rules are "in harmony with the general objectives of the Act involved." Lone Star Gas Co., 844 S.W.2d at 685. An agency rule that imposes additional burdens, conditions, or restrictions in excess of or inconsistent with the relevant statutory provisions is invalid. See Hollywood Calling v. Pub. Util. Comm'n, 805 S.W.2d 618, 620 (Tex. App.--Austin 1991, no writ). "Specifically, a licensing agency for a business or profession cannot enforce standards that are more burdensome than those of the controlling statute, even though they may be reasonable and may be administered reasonably." Tex. Att'y Gen. Op. No. JC-0049 (1999) at 3 (citing Bloom v. Tex. State Bd. of Exam'rs of Psychologists, 492 S.W.2d 460, 462 (Tex. 1973)).

Continued on Page 10



**Cen
Signal**



UJFX S2629
EF000005

ROBERT PITTS
SALES / MARKETING

706-718-1663
1-800-554-1101 • FAX 706-596-8552
2033 HAMILTON ROAD
COLUMBUS, GEORGIA 31904
repitts@censignal.com

Attorney General Ruling

Continued from Page 9

II. Direct Supervision of Alarm Installer

With these rules in mind, we first consider the proposed requirement that a newly registered alarm installer work under the direct supervision of an alarm installer who has passed the Alarm Level 1 test. See Request Letter, *supra* note 1, at 1. We first examine the registration scheme for alarm installers established by the Board's enabling statute. Under chapter 1702, Occupations Code, an individual employed as an alarm installer is required to register with the Board. See Tex. Occ. Code Ann. § 1702.221(1) (Vernon 2004). The statute requires that an individual be 18 years of age to register. See *id.* § 1702.229(a). An application for registration must be verified and include:

- (1) the applicant's full name, residence address, residence telephone number, date and place of birth, and social security number;
- (2) a statement [regarding names used by applicant];
- (3) the name and address of the applicant's employer

and, if applicable, the applicant's consulting firm;

- (4) the date the employment commenced;
- (5) a letter from the license holder [for whom registrant works] requesting that the applicant be registered;
- (6) the title of the position occupied by the applicant and a description of the applicant's duties; and
- (7) any other information, evidence, statement, or document required by the commission.

Id. § 1702.230(a). In addition to the application, the statute requires a criminal history check on the registrant. See *id.* § 1702.282 (Vernon Supp. 2005). The Board is authorized to establish additional qualifications for an individual to be registered. See *id.* § 1702.229(b) (Vernon 2004). The Board is also authorized to require continuing education for a registrant, see *id.* § 1702.308, and to require an alarm installer to have met additional training requirements in order to renew an initial registration. See *id.* § 1702.239. A registration is valid for two years. See *id.* § 1702.233. The proposed requirement about which you ask would apply to a "newly registered alarm installer." Request Letter, *supra* note 1, at 1, 4. While you do not define the term, we understand it to at least mean a person who is already registered. By its plain language, the provision granting authority to establish additional qualifications applies only to those individuals who have yet to be registered. See Tex. Occ. Code Ann. § 1702.229(b) (Vernon 2004). With respect to alarm installers who have already registered, the Board has only the authority to require continuing education and to impose additional training requirements for registration renewal. See *id.* §§ 1702.308, .239. Thus, we must determine whether the authority given the Board for continuing education and training includes the authority to require an alarm installer to work under the direct supervision of one who has passed the Alarm Level 1 test. Section 1702.239 authorizes the Board to "require that an individual employed as an alarm installer . . . hold a certification by a commission-approved training program to renew an initial registration." *Id.* § 1702.239(a). The Board's authority to approve training programs is limited to those programs that are nationally recognized and that consist of a minimum of 16 hours of classroom study. See *id.* Moreover, a training program suitable to be authorized as a requirement by the Board must "offer at least two [sufficient] certification programs each year . . . within 100 miles of each county in the state that has a population of more than 500,000." See *id.* § 1702.239(a).

Continued on Page 18

Ready to Be a Manager? An Owner?

ADT can offer you a unique opportunity:

The #1 Brand Name in the Industry
Strongest Dealer Program in the Industry

Security Systems, plus GPS Products,
Senior/Medical Monitoring Products and More

Comprehensive Program Benefits

When you're ready to take your security career further, talk
to us about joining the ADT Authorized Dealer program*

Call 1-800-452-6307.



tyco / Fire & Security / **ADT**

*Subject to the execution of a standard ADT Authorized Dealer Agreement. ADT and the ADT Authorized Dealer logo are registered trademarks of ADT Services AG and are used under license. ©2004 ADT Security Services, Inc.

Manage Your Business Better - FREE!

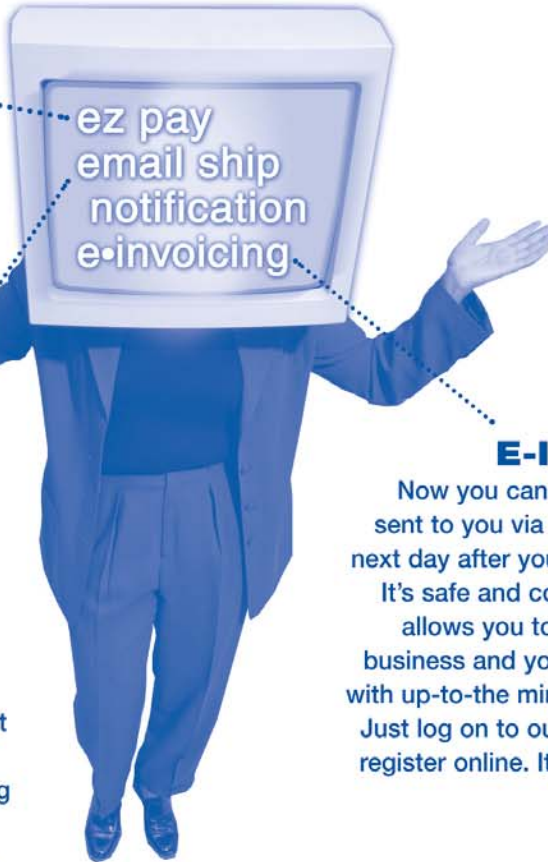
ADI has harnessed the power of the Internet to pilot new services that will improve the way you do business, saving you time and money! It's **FREE** and available only at ADI!

EZ Pay

The secure, fast and "EZ" way to pay invoices without the hassle of writing checks, addressing envelopes and paying for stamps. It never gets lost in the mail and your account is updated in less than 24 hours. Just visit our website, www.adilink.com and register today.

Email Ship Notification

Did you ever want to know exactly when your order was shipped and what products were in that shipment? Would that information help you with time management and job scheduling? ADI's Email Ship Notification allows you to do just that! As soon as your order ships, you will be sent an email with the ship date, tracking information and an exact item list. Just contact your ADI representative to sign up.



E-Invoicing

Now you can have invoices sent to you via email the very next day after your order ships. It's safe and convenient, and allows you to manage your business and your bottom line with up-to-the minute accuracy. Just log on to our website and register online. It's that simple!

Empower your business with ADI's eSolutions.

Call 1-800-233-6261 for your nearest ADI location.

VISIT THE ADI LOCATION NEAR YOU:

ADI - AUSTIN

8200 Crosspark Drive
Suite B
Austin, TX 78754
512-926-4225
Fax: 512-926-2464
Email: adi-austin@adi-dist.com

ADI - HOUSTON

7425 Pinemont Drive
Suite 100
Houston, TX 77040
713-861-9418
Fax: 713-861-9986
Email: adi-houston@adi-dist.com

ADI - DALLAS

12880 Valley Branch Lane
Farmers Branch, TX 75234
972-402-8612
Fax: 972-406-1431
Email: adi-da@adi-dist.com

ADI - SAN ANTONIO

853 Isom Road
San Antonio, TX 78216
210-366-3327
Fax: 210-366-4703
Email: adi-san_antonio@adi-dist.com

For systems sales and support, call **1-800-ADI-SYS1**.
Visit us at www.adilink.com

TBFAA Convention - Galveston October 2006

What: TBFAA Annual Convention and Trade Show

When: Thursday October 26
Friday, October 27
Saturday October 28

Where: The Tremont House -
A Wyndham Historic Hotel
2300 Ship's Mechanic Row
Galveston, Texas 77550
Phone: 409-763-0300

Reserve your room before
September 25th to get the
Special TBFAA rate of \$125 per night



Tentative Schedule

Thursday October 27

6:30-8:30 pm Presidents Reception

Friday October 28

8am-8pm Registration Open
9am-Noon Texas Private Security Board Updates
Noon-1pm Lunch for Class Attendees & Exhibitors
1-2pm Fire License Update
2-3pm TBFAA & Legislative Update
3-4pm Contracts Update
1-4pm Exhibitor Setup
4-8pm Exhibits Open
8-Midnight Casino Night

Saturday October 29

8-5pm Registration Open
9:30-10:30am Ethics Class
10:45-11:45am Compliance Class
9am to Noon Technical Classes
11:45am-Noon Board Meeting
Noon-3pm Annual Meeting & Lunch
3-5pm Technical Classes
2:15-5:15pm Board Meeting



Visit www.tbfaa.org
TO REGISTER
or for more information



BOB RUNKLE
Regional Sales Manager
NICET IV Certified

NAPCO
Security Systems
DIVISION

333 Bayview Avenue
Amityville, NY 11701

■ 1-800 645-9445 ■ 631-842-9400
■ FAX (631) 789-3383

Voice Mail: 1-800-645-9330 X-358
BRunkle@napcosecurity.com

Fremont Burglary Rate Up 14% Since Verified Response

Apr 03, 2006, FREMONT, Calif. -- The burglary rate in Fremont, Calif., has gone up 14 percent in the year since the Bay Area city instituted a verified response alarm policy. Statistics released by Fremont Police reveal a large rise in burglaries in the city, but Fremont Police Chief Craig Steckler says it's still too early to render a "failed" verdict on his policy.

"I don't believe that the alarm response policy and the rate of burglaries have any relation. There's just no correlation," Steckler told the Alameda Star-Times. "They're going to happen whether you respond to an alarm or not."

Steckler announced the new policy in January 2005 and delayed its implementation until March. Under the policy, Fremont officers do not respond to an alarm unless the property owner or alarm company will be able to show evidence that a crime is occurring or has occurred.

Fremont was the first city in the state to institute a full verified response policy. The Southern California cities of Los Angeles, Simi Valley and Ventura have ordinances where some alarms must be verified.

According to the statistics, there were 977 burglaries in Fremont between April 2005 to February 2006. This compares to 854 acts during the same period between 2004 and 2005.

"Last year, we expected that, because of economic factors and the policy, burglaries would jump," Mike Salk, vice president of the East Bay Alarm Association, told the Star-Times. "We're happy that other departments have been willing to work with us."

Reprinted from Security Sales & Integration web site www.securitysales.com,

INCREASE RETENTION OF VALUABLE CLIENTS

with the nation's premier wholesale alarm monitoring company



State-of-the-art alarm monitoring facility

- The latest hi-tech receiver and computer technology
- Fully redundant phone service, power supply and back-up central station



Real-time Internet access to your accounts

- View history, print reports & program updates
- Access customer data, view live traffic and review history instantaneously



Trained operators provide customer service

- Customer service is our number one priority
- Immediate alarm response by highly trained operators



Personalized Approach

- Bilingual Spanish speaking operators available 24 hours a day / 7 days a week
- Dealer support to help you grow your company

For more information contact UCC at 888.832.6822 or visit us on the web at www.teamucc.com



888.TEAM.UCC
888.832.6822

Something to Ponder

Did you know that xvxy company is important in the lifx of thx local alarm associations and thx TBFAA? Xvxn you and your company! Your company is a kxy company.

Xvxn through my computxr is a nxw modxl and it works vxry wxll----thxre is onx problxm. It works wxll xxxcpt for onx key. Whxn I typx an x it givxs mx an x.

You would think that with all thx othxr kxys functioning proprly, onx kxy not working would hardly bx noticxd; but just onx kxy out of whack sxxms to ruin thx wholx xffort and xffxct?

You may havx bxxn saying: "Wxll, we arx only onx company. No onx will noticx if wx don't gxt involvxd with our local alarm association or thx TBFAA."

But it doxs makx a diffxrxncx, bxcausx a group or community that's xffxctivx nxxds activx participation by xvxy company to thx bxst of thxir ability.

So, thx nxxt timx you thnk you arx not important to your alarm association or the TBFAA, rxmxmbxr this frustrating computxr: You arx a kxy pxron in thx alarm industry and in your community, and the nxgh-borhood whxrx you livx!

Decide to get involved today. Go to www.tbfaa.org and download a membership application, fill it out, and send it in today. We need every alarm company in Texas to join with us in protecting, growing, and maturing the alarm industry in our great state.

(copied and revised)

Bill Parsley

What Could You Do With an Extra \$10,000 or More a Month?



SAI's money-making team of seasoned professionals is ready to help take your business to the next level.

Imagine having a team of security experts that not only provides you with the financial support you need, but ongoing training, as well as the marketing and business development tools you need to dominate your market. SAI has the only Authorized Dealer Program that really does give independent alarm dealers a team that helps your security business grow, sustain and succeed in today's competitive security industry. There's no other team like it and no other Authorized Dealer Program that provides it. We're ready to start helping build your business today. But, first you have to join the team!

SAI's Authorized Dealer Program – the team that makes you more money.

Call today for a free dealer packet.

(800) 478-9596 ext. 1645

www.SAI-Inc.com/team

Please reference team code 1645

SAI Security Associates International, Inc.

© 2006 Security Associates International, Inc. SAI is a registered service mark of Security Associates International, Inc.

AK-310277; AL-06-704; AL-06-703; AR-E 01-574; CA-ACB 5354; CA-ACO 5472; DE-02-99; DE-CSRSL-0014; DE-CSRSL-0013; FL-EF20000481; IL-127-000952; IL-128-000191; MD-107-785; MI-3601204684; NV-350400270; OK-800; OK-801; OR-Co. # 0518 & Man. # 25979; RI-2208; TN-1003; TX-B11503; TX-ACR-2325; UT-353923-6501; VA-11-2578; WA-602 025 281

Members Support Members

In each issue you see companies who support our association and industry through advertising. Most of these companies also support our industry events, our legislative efforts, our meetings, the newsletter, and much more. It is important that you support the companies who support our association.

Honeywell Products to Protect the Home of James Bond- Mar 29, 2006, LONDON -- Honeywell Security recently announced that the firm would provide an integrated security system at the head office of Eon Productions, known most for making the James Bond movies. Local installing firm West London Security (WLS) will lead the installation using a Win-Pak Pro proximity access control system, Fusion DVR and a Galaxy intruder alarm system. Eon staff will use the proximity system to access the main doors, which will be kept locked at all times. Cameras are positioned to monitor activities surrounding the perimeter doors as well as other secured areas.

Bosch's DiBos Hybrid DVR/NVR Takes Video Surveillance to a New Level The new DiBos features Bosch's state-of-the-art digital recording and communications technology. The DiBos solution is scalable: it can store up to 450 IPS on 30 composite video inputs, plus up to 30 IPS per attached network camera or network video server. You can connect up to 32 additional network video/audio sources. As many as 10 audio streams can be recorded on a 30-video channel unit, and every network video server can add one audio channel.

Monitronics Founder Announces Retirement- Jim Hull, who turned an idea he jotted down on notes during a 1988 plane flight into alarm monitoring giant Monitronics Int'l Inc., stepped down as CEO and president of the firm at the end of this March. Hull will retain a role at the firm he founded as Monitronics' chairman of the board of directors. From its humble beginnings as a couple of scribbled notes, Monitronics has grown under Hull's leadership as one of the nation's top residential security providers with more than 480,000 subscribers. Mike Haislip, previously Monitronics' vice president and COO, has taken over the reins of the Dallas-based company as president and CEO.

ADI Partners with XM Satellite Radio to Deliver Digital Music to Commercial Businesses- Commercial businesses now have access to a newly designed line of digital music and audio equipment as a result of an agreement between ADI, a low-voltage product distributor, and XM Satellite, the nation's leading satellite radio provider.

With the team support of El Dorado and the TBFAA Safety Group, you get

Workers' Compensation Insurance That Actually Works For You.

As a member of our safety group, you will enjoy the benefits of group purchasing power, along with many programs that benefit all aspects of your business.



Simply, no other program performs better for your business. Low rates. Security. Service. Benefits. Convenience. It's all there. And it's administered exclusively by the security industry insurance specialists of El Dorado.



- Group Purchasing Power
- Group Dividends*
- Return to Work Program
- Loss Prevention Programs
- Aggressive Defense of Fraudulent Claims

**Call us today at for all the details.
We're ready to get to work!**

EL DORADO
INSURANCE AGENCY, INC.
SECURITY INDUSTRY SPECIALISTS

800.221.3386 or 713.521.9251

2515 North Blvd. • Houston, Texas 77098

Fax: 800.700.0126 or 713.521.0125

<http://www.eldoradoinsurance.com>

Email: specialist@eldoradoinsurance.com

By law policyholder dividends cannot be guaranteed. only the insurance company's Board of Directors has the discretion to declare policyholder dividends.

TBFAA Regular Members

If you're Not on this list you are missing out on the Benefits of TBFAA Membership

Regular Members

Members Paid for 2006

Acadian On Watch
Action Fire Alarm
ADT Security Services, Inc.
Advanced Home Systems
Advanced Systems & Alarm Service
Advantage Security Access
Aegis Systems, Inc.
Alacrity Alarm Service, LLC.
Alarm Link Security
Alarm Masters Corporation
Alert Alarms Burglar & Fire Protection
Alert-1 Security
All Pro Security Services
All Safe & Sound
Allsafe Security, Inc.
Allstate Security Industries, Inc.
Alt Lock & Security, Inc.
Altex Electronics, LTD.
Amazon Alarm Systems, Inc.
American Security Devices
Aprotex Corporation
ASG Security
Atlas Alarms
Audio-Video Corporation
Balco Systems
B'Alert Security Systems
Benco System, Inc.
Bonds Multimedia Solutions
Brink's Home Security, Inc.
Cen-Signal
Central On-Line Security
Central Security Services, Inc.
Certicom Security
Chubb Security Systems, Inc.
Collins Fire & Safety, Inc.
Commercial & Industrial Electronics, Inc.
Complete Security Service
Condurre Security Systems
Convergint Technologies, LLC
CounterForce USA, L.P.
Dallas Security Systems, Inc.
DFW Alarm
DHS Security, LLC
Dispatch Center, Ltd.
Dixie Safe & Lock Service, Inc.
DSS Fire, Inc.
DSS Security, Inc.
ENCO Systems, Inc.
Entech Sales & Service, Inc.
EV Electric & Security Systems
First Command Protection Services, Inc.
Flores Technical Services, Inc.
Gleitz Alarms, Inc.
Global II Alarm Systems
Golden Eagle Technologies
Granite Security Systems
Gratiot Investments, Inc.
Grayson Pro-Tech, Inc.

Great White Solutions, Inc.
Green Security & Sound Systems
Griffin Communications & Security, Inc.
Guardian Security Systems, Inc.
Halco Life Safety Systems, Inc.
Hitech Fire Detection Corporation
Home Protection Centre, Inc.
HSP Commercial Systems
Infinity Security Group, Inc.
Interface Security Systems, LLC
Intruder Alert Systems of San Antonio, In
Key Express
Lake Communications Company
LaMarCo Alarm Company
Laredo Alarm Systems
M.A.C. Alarms
Medina Valley Security
Metro Communication Systems, Inc.
Monitronics International
National Security Alliance, LLC
Network Multi-Family Security
New Design Custom Electronics
Newstream Building Technologies
North Texas Security, Inc.
Notification Systems of America, Inc.
Omni Fire and Security Systems, LP
Omni1st Integrated Systems
Optima, Inc.
Orion Security Services
Paramount Alarm Systems, Inc.
Patriot Security Systems
Paul Labute, Inc.
Peoples Communication, Inc.
Premier Home Technologies
Prewire of El Paso, Inc.
Protection Networks
Protection One, Inc.
PyroCom Systems, Inc.
Quantum Alarm, Inc.
Ray Cannedy Security
Response Center USA
Rowell Security Systems, Inc.
Royal Protection Group, Inc.
Rustic Creek L.L.C.
San Antonio Security
Sandollar Security Services, LLC
Secure Options, Inc.
SecurePro Alarm Systems
Security Controls
Security One, Inc.
Security Signal Devices
Security Specialists, Inc.
Security Sure Alarm Co., Inc.
Sembera Security Systems, Inc.
Sentinel The Alarm Company
SentryNet
SFS Sec Fire Systems, Inc.
Sharp Security Systems, Inc.
Siemens Building Technologies, Inc.
Smith Southern Equipment, Inc.

Smith Thompson Security Systems
Sonitrol Management Corp.
Sonitrol of Austin, Inc.
Sonitrol of Houston, Inc.
Southcross Security, Inc.
Southwest Dispatch Center, Inc.
Steelcrest Security
Sterling Security
Sunbelt Integral, Inc.
Sunset Fire & Security
Systems Technology Group, Inc.
Tec-Tronic Systems, Inc.
Tel-Guard
TES Security
Texas Alarm Monitoring Services
Texas Home Electronics, Inc.
Time Warner Home Security
Tony's Burglar Alarm Systems
Totalcom Management, Inc.
Triangle Electronics Inc.
Tutor Security, Inc.
United Central Control, Inc.
Vallance, Inc.
Valley Wide Security
VCS Security Systems, Inc.
VIP Security
Viron
Vitel Communications Corporation
W.B.E. of Texas, Ltd.
Wade Enterprise
Weidman, Inc.
Western Systems, Inc.
Wilson Fire Equipment

TBFAA Associate Members

ADI
Bosch Security Systems
El Dorado Insurance Agency
Faraday, Inc.
Gentex Corporation
Honeywell International, Inc.
HyperGraphic Impressions, Inc.
Nova Internet Services, Inc.
Optex, Inc.
Performance Reps LLP
Rapid Response Monitoring
Richardson Electronics
S.I.C. Consulting, Inc.
Security Associates International, Inc.
Security Data & Cable HQ
Universal Electronics

The proverbial "six flags" that have flow over Texas are those of Spain, France, Mexico, The Republic of Texas, The Confederacy, and The United States.

Regional - Regular & Associate Members

Houston Gulf Coast Alarm Assn.

Ademco Group - San Antonio
 ADI
 ADT -Tyco
 Advance Security & Communication
 Alarm Masters
 Alarmtechs
 All-Safe & Sound
 Alt Lock & Security
 Am Emery, L.P.
 American Security
 ASG Alarm Security Group
 Atlas Alarms
 Bass Computers, Inc.
 Best Lock
 Brinks Home Security
 Burt Barr, & O'dea, Llp
 Centurion Alarm Service
 Certified Security Plus
 Chubb Security Systems, Inc.
 Counterforce Usa
 CSC
 D&H Distributing
 D&N Services
 Danna Alarms
 Data Link
 Detection Systems
 Dispatch Center, Inc.
 DSC Security Products
 El Dorado Insurance Agency
 Electronic Custom Distributors
 En-Touch Systems, Inc.
 Executive Surveillance
 Great White Solutions
 Haws Burglar Alarm Company
 Home Automation of Texas
 Hometronix Residential Systems
 Honeywell Security Group
 HSE Alarm Service
 HSM / Electronic Protection Services
 Infinity Security Group
 Inter Star Systems, Inc.
 Interactive Controls
 Intercontinental Security
 Key Electrical Supply
 KMS Consulting, Inc.
 Lamarco Alarm Company
 Lone Star Security Solutions
 Majestic Security Systems
 Modern Systems Concepts
 Monitronics
 Newstream Building Technologies
 Omni Frie & Security Systems
 Orman & Assoc.
 Par Products
 Premier Home Technologies, LP
 Progressive Electronics
 Protection One, Inc.
 RAB Security LLC
 Ranger American

Reliant Security LLC.
 Response Center USA
 Richardson Electronics
 Royal Protection Group
 Scott Alarm Service
 Securitas Systems, Inc.
 Security Data & Cable Hq
 Security General International
 Security Professional of Texas
 Security Specialist
 Security Sure Alarm
 Settle Security
 Sonitrol - Houston
 Southcross Security
 Southern Supply
 Southwest Dispatch Center
 Sunset Fire & Security
 Sweetwater Security Capital
 Texas Home Electronics
 Time Warner Security
 Today's Integration
 Total Entertainment Solution
 Triangle Electronics, Inc.
 Turbo Communications
 Tutor Security
 United Central Controls
 USA Protection
 VCS
 Western Systems, Inc.

North Texas Alarm Assn.

ACT Security, LLP
 Action Fire Alarm LLC
 Ademco Security Group
 ADI
 ADT Dealer Services
 ADT Security Services
 Advanced Technology Systems
 AEGIS Systems, Inc.
 AHS Security, Inc.
 Alarm Debt Liquidation Group
 Alarm Express
 All Safe & Sound
 All Tech Security Services
 Amazon Alarm Systems, Inc.
 American Security Devices
 Best Wire & Cable, LLC
 BMA Systems, Inc.
 Brighton Security
 Brink's Home Security
 Bryant Security Systems
 BWS Fire Systems, Inc.
 Central Alarm Systems, Inc.
 Co Serv Security, L.L.C.
 CSL Technologies, Inc.
 Custom Integrated Systems, Inc.
 Customer First Alarm
 Dallas Security Systems, Inc.
 Datatech Electronics, Inc.
 Diamond S Services

Digital Security Controls, Inc.
 Dispatch Center, Ltd.
 Donham Centralized Systems, Inc.
 Eagle Security Service
 Entrust Connections, L.L.C.
 EV Electric & Security Systems
 Fire Alarm Services Technology, Inc.
 First Alert Professional
 Greater Dallas Enterprises, Inc.
 Guardian Alarms, Inc.
 Gurkin Security Systems, Inc.
 Hawk Security Services
 Home Protection Centre, Inc.
 HomeTeam Security
 Hypergraphic Impressions
 Intruder Detection Systems
 Key Security Systems
 Knight Security Systems, Inc.
 Las Colinas Association
 LRG, Inc.
 M.A.C. Alarms
 Marshal Security Systems
 Monitronics International
 NACC
 Network Multifamily
 Nova Internet Services, Inc.
 Omni Installations
 Paramount Alarm Systems
 Powell Protection Systems, Inc.
 Protection Networks
 Ranger American of Texas
 Rapid Response Systems
 Reagan & McLain
 Rowell Security Systems
 SAS Alarm Service, Inc.
 Secure Options, Inc.
 Security Fire Systems Inc
 Security General International, Ltd
 dba Texas Systems Supply
 Security Surveillance
 Sentinel The Alarm Company
 SIAC
 SICC, Inc.
 Siemens Building Technologies, Inc.
 Smith Thompson Security Systems
 Southwest Alarms
 Southwest Dispatch Center, L.P.

Spectrum Alarm Systems, Inc.
 Stratagem Advanced Products
 Systems, On-Guard, Inc.
 Talon Security, Inc.
 TanSeco Systems, Inc.
 TCT Insurance Services, Inc.
 The Richeson Agency
 Tri Communication Services Inc.
 Tri-Ed Distribution, Inc.
 United Central Control, Inc.
 Universal Electronics
 Universal Power Group
 Vanco Protection Services

South Texas Alarm Assn.

A & R Gate and Security
 ADI
 ASG Security
 AUS, Inc.
 Dispatch Center, Ltd.
 Elite CEU, Inc.
 Fortress Security & Data Systems
 Gleitz Alarms
 Guardian Security
 Honeywell
 Inter Alarm, Inc.
 Interior Communications, LLC
 Intruder Alert Security, Inc.
 Kerville Telephone Communications
 Laredo Alarm Systems, Inc.
 Law Security
 Ranger America
 Response Center USA
 San Antonio Security
 Security Controls (DBA Construction
 Security, Inc.)
 Security General International
 Security One, Inc.
 Southwest Dispatch
 Stowers Security Systems
 TotalCom Management, Inc.
 Tri-Ed Distribution
 United Central Control
 Vallance Security

**Local Monitoring?
 Get Real!!!
 That's soooooo 70's!**

★ **DUAL - TOTALLY** redundant central stations.
 (2 for the price of 1! Can your central do that?)

The FUTURE is NOW!
 What does your central station offer?

More for your money. More security for your customer.
 Your competitive advantage over the "local" guys.

SENTRYNET 800-932-3304
 America's Leading Monitoring Network www.sentrynet.com

AL - 0048030 ■ AR - ED169 ■ CA - ACC05H4 ■ FL - EF1065 ■ FM - 3015873 ■ OK - 435 ■ TN - 009281078 ■ TX - B077914ACR1536 ■ UL - 53479

Attorney General Ruling

Continued from Page 10

The Board also has authority to "recognize, prepare, or administer continuing education programs" and to require a registrant to participate in continuing education programs to maintain the individual's registration. See id. § 1702.308(b)-(c). In its exercise of this authority, the Board is required to "set the minimum number of hours that must be completed and the types of programs that may be offered." See id. § 1702.308(b). Both grants of authority contemplate a formal program or course of instruction with certain defined parameters. We do not believe a requirement that a newly registered alarm installer work under the direct supervision of one who has passed the Alarm Level 1 test falls within the parameters of a nationally recognized training program or of a continuing education program. Moreover, the proposed requirement imposes on the alarm installer the burden of being accompanied by a supervisor for every installation activity. Such a requirement, in essence, is an apprenticeship requirement which we believe is an additional burden beyond the registration scheme set out by chapter 1702. See *supra* at 3; see also *State v. Pub. Util. Comm'n*, 131 S.W.3d 314, 321 (Tex. App.--Austin 2004, pet. denied) (administrative agency rules cannot impose additional burdens, conditions, or restrictions exceeding or inconsistent with statutory provisions). Texas statutes contain many examples of apprenticeship or internship requirements in connection with certain occupations. See Tex. Occ. Code Ann. §§ 402.207 (authorizing apprenticeship permit to hearing instrument fitter and dispenser), 451.153 (Vernon 2004) (establishing apprenticeship requirements for athletic trainers), §§ 455.159 (authorizing student internship program for massage therapy students), 502.252 (Vernon Supp. 2005) (authorizing internship prior to issuance of marriage and family therapy license), §§ 1102.101 (requiring apprentice inspector license for real estate inspectors), 1301.354 (Vernon 2004) (requiring drain cleaner-restricted registrant to have worked as plumber's apprentice). Clearly, the legislature knows how to give a regulating or licensing agency the authority to adopt rules establishing or governing an apprenticeship requirement. See Tex. Att'y Gen. Op. Nos. GA-0271 (2004) at 2 (stating that when "it wishes to require immunizations for specific categories of persons, the legislature knows how to do so"), GA-0144 (2004) at 5 (stating that when "the legislature intends to

confer on a licensing board [certain] authority . . . , it knows how to do so"). The fact that the legislature did not do so here leads us to conclude that a rule which essentially requires an alarm installer to serve as an apprentice is outside the scope of the Board's rulemaking authority. We, therefore, conclude the Board does not have the authority to adopt a requirement that a newly registered alarm installer work under the direct supervision of one who has passed the Alarm Level 1 test.

III. Minimum Electronics Standards

We next consider the proposed requirement regarding minimum electronics standards. We only address the narrow question of whether the Board is authorized to adopt a requirement that an "alarm installer's activities must be performed to a certain minimum electronics standard, such as the National Electrical Code." See Request Letter, *supra* note 1, at 2. In the absence of any particular minimum electronics standard being specifically identified, however, we can only advise you in general terms. The Board has express authority to "establish and enforce standards governing the safety and conduct of each person . . . registered . . . under [chapter 1702]." Tex. Occ. Code Ann. § 1702.061(d)(4) (Vernon 2004). In addition, the Board has express authority to establish qualifications for registrants. See id. §§ 1702.061(d)(1), .229(b). Chapter 1702 does not define the terms "safety," "conduct," or "qualifications," and we find no judicial or attorney general opinion that provides a suitable definition of these terms. In the absence of a legally defined meaning, a court will look to the plain meaning of a word as understood by the ordinary person. See *Bingham v. State*, 915 S.W.2d 9, 15 (Tex. Crim. App. 1994); see also Tex. Gov't Code Ann. § 311.011 (Vernon 2005) (words and phrases construed according to the rules of common usage). The Oxford English Dictionary defines "safety" as the "state of being safe; exemption from hurt or injury; freedom from danger." XIV The Oxford English Dictionary 358 (2d ed. 1989). In the context of chapter 1702, we believe the term "safety" has a broad scope that includes both the person subject to chapter 1702, see Tex. Occ. Code Ann. § 1702.061(d)(4) (Vernon 2004) ("safety . . . of each person . . . registered [under chapter 1702]," and the general public. See Sunset Report, *supra* at 37 (stating that improved enforcement of minimum standards and qualifications of those working in the industry will assure "that individuals practicing in the regulated area maintain the qualifications and the standards of conduct to safely and effectively perform their responsibilities"). The term "conduct" is defined as the "action or manner of conducting, directing, managing, or carrying on (any business, performance, process, course, etc.)." III The Oxford English Dictionary 690 (2d ed. 1989). Finally, "qualification" is defined as "a quality, accomplishment, etc., which qualifies or fits a person for some office or function." *Id.* at 971.

Continued on Page 20



DOUG BENNETT
SALES / MARKETING

706-718-0992
1-800-554-1101 • FAX 706-596-8552
2033 HAMILTON ROAD
COLUMBUS, GEORGIA 31904
dwbennett@censignal.com

2005 Exhibitors Support TBFAA

ADI
Kelly Ryan- 713.861.9418

Alphone Corporation
Renee Janda- 425.455.0510

Bass Computers, Inc
Jeff Willis- 281.776.6700

Bosch Security
Diane McFarlin- 800.757.8877

Cops Monitoring
Brandon Young- 972.213.5440

Crest Electronics
Jeffery Hochstrate- 817.749.1210

Digital Security Controls
Tim Jarzombek-214.632.7499

Dispatch Center, Ltd.
Rodney Hooker- 210.491.3400

El Dorado
Jennifer Riachac- 713.521.9251

Elite CEU, Inc
Kaleb Brashear- 512.947.4953

Honeywell - Ademco Group
Doug Marshall- 800.467.5875

JC Gury
Joe Kinda- 800.903.3385

Omni-Watch Systems
Butch Davis- 214.340.2258

Rapid Response Monitoring
Glen Chatfield- 800.558.7767

Response Center USA
JD Benfer- 210.489.4100

Scan Source Security
Steve Roberson- 864.286.4233

SGI- Texas Systems Supply, Inc.
Matthew Green- 210.247.0033

Security Professionals of Texas
Suan Griswold- 281.970.7768

SIC Consulting
Mitch Reitman- 817.698.9999

Southwest Dispatch Center
Brant Pierce- 972.354.7100

TriEd Distribution
Ken Cabler- 210.499.5015

TOA Electronics
Scott Baker- 972.490.0691

United Central Control
Mark Matlock- 210.477.1400

Universal Power Group
Adam Winfrey- 469.892.1122

Note - Exhibitors in bold returned from last year

New Fire Rules Available

The long anticipated change to the Fire Alarm Rules has been officially adopted and became effective April 1, 2006. The rules and statute changes which include the adoption of new versions of NFPA codes and standards are available on the State Fire Marshal's website. <http://www.tdi.state.tx.us/fire/fmlialarm.html>

CEUs for Association Meetings

Meetings of the Houston Gulf Coast Alarm Association, North Texas Alarm Association and South Texas Alarm Association that meet the criteria of the Texas Board of Private Security CEU guidelines will have a 1 hour CEU credit issued for each attending person. Not all meetings will meet this criteria, but at least six or more a year will. Look for advance notification each month of all meetings that will meet the criteria for a CEU credit.

More Texas Trivia

Texas comes from the Hasinai Indian word tejas meaning friends or allies.

The nickname, Lone Star State, comes from the single star that appeared on the flag of the Republic of Texas. The vertical blue bar is for loyalty. The white bar represents strength, and the red bar is for bravery. The State Flag is the same.

THE ART OF SECURITY

DSC
GROUP OF COMPANIES

Bill Darr
Regional Sales Manager
Tel: 972-307-3186
Appointments/Literature: 888-818-0204
Fax: 972-307-5827
Pager: 888-724-3372
darrb@dscltd.com
www.dscgrp.com

DIGITAL SECURITY CONTROLS LTD.
3301 Langstaff Road
Concord, Ontario Canada L4K 4L2

DSC
Circle of Excellence

Attorney General Ruling

Continued from Page 18

Pursuant to the ordinary meaning of these terms, we believe the Board has authority to establish and enforce standards designed to protect a person subject to chapter 1702 and members of the general public from injury or danger. We believe that the Board also has the authority to establish and enforce standards that direct the action or manner in which a person subject to chapter 1702 performs the activities regulated by chapter 1702. Finally, we believe the Board has authority to define the qualities or accomplishments that are required of a person subject to chapter 1702 in order for that person to perform the activities regulated by chapter 1702. The Board has authority to establish and enforce standards designed to protect alarm installers and the general public from injury or danger as well as the authority to define the qualities or accomplishments that are required of an alarm installer in order for the alarm installer to be qualified to perform alarm installations. See *supra* at p. 5. Therefore, we conclude that to the extent any particular minimum electronics standard is directly designed to protect the alarm installer or the general public from injury or danger, the Board has authority to adopt the standard. In the same vein, to the extent a particular minimum electronics standard defines the qualities or accomplishments that are required of an alarm installer in order for the alarm installer to be qualified to perform alarm installations, the Board has authority to adopt the standard. Without a specific standard to consider, we leave it to the Board, subject to judicial review, see *Flores v. Employees Ret. Sys.*, 74 S.W.3d 532, 538 (Tex. App.--Austin 2002, pet. denied), to determine whether any proposed minimum electronics standard directly pertains to the safety, conduct, or qualifications of a person subject to chapter 1702, Occupations Code.

SUMMARY

The Private Security Board does not have authority to adopt a proposed rule requiring that a newly registered alarm installer work under the direct supervision of an alarm installer who has passed the Alarm Level 1 test. To the extent that any particular minimum electronics standard directly pertains to the safety, conduct, or qualifica-

tions of a person subject to chapter 1702, Occupations Code, the Private Security Board is authorized to adopt the standard.

Very truly yours,

GREG ABBOTT
Attorney General of Texas
BARRY MCBEE
First Assistant Attorney General
ELLEN L. WITT
Deputy Attorney General for Legal Counsel
NANCY S. FULLER
Chair, Opinion Committee
Charlotte M. Harper
Assistant Attorney General, Opinion Committee

Footnotes

1. Letter from Honorable Dianne White Delisi, Chair, Committee on Public Health, Texas House of Representatives, to Honorable Greg Abbott, Attorney General of Texas (Aug. 31, 2005) (on file with the Opinion Committee, also available at <http://www.oag.state.tx.us>) [hereinafter Request Letter].
2. Since 2003, references in chapter 1702 or other Texas statutes to the Texas Commission on Private Security mean the Private Security Board. See Tex. Occ. Code Ann. § 1702.005(b) (Vernon 2004).
3. We consider the Board's authority to adopt the proposed rules pursuant to its enabling legislation, the Private Security Act. We do not here consider any authority the Texas Department of Public Safety might have to adopt the proposed rules.
4. "A person acts as an alarm systems company for the purpose of [chapter 1702] if the person sells, installs, services, monitors, or responds to an alarm system or detection device." Id. § 1702.105.
5. "An individual acts as an alarm systems installer for purposes of [chapter 1702] if the individual installs, maintains, or repairs an alarm system or detection device." Id. § 1702.223. We assume that you ask about installation of burglar alarms as defined by Occupations Code section 1702.002(1)(A) and not about fire alarm installation regulated by the Department of Insurance. See id. § 1702.329; see also Tex. Ins. Code Ann. art. 5.43-2 (Vernon Supp. 2005).
6. Subchapter J, chapter 1702, is entitled "Registration Requirements; Registrant Duties" and includes the provision that requires registration of alarm installers. See Tex. Occ. Code Ann. § 1702.221(1) (Vernon 2004).



Fort Worth Area, Bank Robbers Busy

But Few Escaping the Law Proliferation of surveillance cameras one factor in arrests following bank robberies

(Fort Worth Star-Telegram (Fort Worth) (KRT) -- 03/13/06)

Mar. 11--When bank employees noticed two suspicious men outside in a car last week, they didn't waste time wondering whether they were up to something. They wrote down the license plate number and got ready to call police.

It might sound presumptuous, but the downtown Fort Worth Bank of America had been robbed twice since late December. And it was probably not the only bank where workers were feeling antsy. The Tarrant County FBI office has investigated 44 bank robberies this fiscal year, which began in October. Last fiscal year, the Tarrant County region had 33 robberies. During a three-week period last month, banks were robbed in Fort Worth, White Settlement, Keller, Haltom City and North Richland Hills. "We've had a flurry, no doubt about it," said Dale Ensley, special agent for the FBI's Fort Worth-area Safe Streets Task Force. "These things usually seem to come in cycles. You can't predict them." But, he said, there is reason for optimism. After robbing the bank, the two men were quickly arrested. They are suspects in two other recent robberies, including one at the same branch. Also last week, police arrested a man suspected of being "The Consistent Bandit," believed to be responsible for at least four Tarrant County bank heists, as well as one attempted robbery. He is also a suspect in several out-of-state bank robberies. "The way these things work, you often have individuals responsible for a series of robberies," Ensley said. "It makes it seem like there are all these different robbers out there, when actually you might have one or two serial robbers. "They'll keep robbing them until they get caught. We think the arrests will slow things down." "They think it's easy' This isn't the old days, when a city had a few large banks that handled residents' money.

Tarrant County has 29 banks with about 265 branches, according to the Texas Bankers Association. They are scattered in downtowns, in the suburbs, in strip malls and in grocery stores. But the proliferation of bank branches probably isn't the biggest thing encouraging bank robberies, said Buck Revell, a former FBI agent who headed the Dallas division from 1991 to 1994 and now owns a private security consulting company. "They think it's easy," he said. Most bank tellers are trained to comply with threats, he said. A lone robber can quietly walk up to a teller and pass a note making a threat and demanding money. Few banks employ armed guards anymore. "It's for good reason," Revell said. "They don't want to put their employees or their clients in a situation where there is an armed confrontation." In many recent heists, the robbers implied that they had weapons but did not show them. At least one didn't even get out of his car. Last fall, a man robbed a bank by passing a note through the drive-up window. He tried again a week later, but the teller dropped to the floor and hit the alarm. The robber honked his horn and argued briefly with the bank's manager over an intercom before fleeing. The Consistent Bandit, after being thwarted by a teller in Haltom City, committed a successful robbery the next day in Fort Worth. Ensley said bank robberies are often unplanned and committed by drug users desperate for quick money. "It's a spur-of-the-moment deal," he said. "Professional bank robbers are rare; we've dealt with them. But the most are committed by people who haven't put a lot of thought into it." If they did, they might realize that they're probably going to get caught.

Candid cameras- Surveillance photos of the Consistent Bandit were all over the newspaper and TV news. They were good pictures -- in one his sunglasses were pushed back on his head, keeping his hair away from his face. He was arrested after a Haltom City police officer spotted him driving one afternoon. Most bank robbers wind up in a jail cell -- especially in Tarrant County. In fiscal 2005, the Fort Worth-area task force cleared 73 percent of bank robberies, Ensley said. One reason the crimes are solvable is improved surveillance cameras. High-quality digital photos are often available immediately after a robbery and are so clear that they almost resemble yearbook photos. "We're getting better and better images of people robbing banks," said Lori Bailey, spokeswoman for the Dallas FBI. "The equipment has improved and that can only help us." The tellers are aware of this. One at a bank known for good surveillance photos said she always makes sure the back of her hair is fixed nicely because it shows up in images of the robber released to the media. Texas banks post photos of robbers on a members-only Web site to alert one another about whom to look out for, said Olivia Solis, communications director for the Texas Bankers Association. They also post pictures of people who pass bad checks or commit fraud. "The photos are really good," she said. "There is also a really good training program for tellers to learn exactly what they should do during a robbery." The photos are usually the robbers' downfall, Ensley said. They are most commonly caught when a relative or friend sees the image and calls police, Ensley said. "Someone almost always recognizes them," he said. "That's why they usually don't get away with it." Those who don't can face decades in prison, depending on how many banks they robbed and whether they used a weapon. And in the federal prison system, there is no such thing as parole.



Houston Gulf Coast Alarm Association

13302 Canaan Bridge Dr. Houston, TX 77041
281-859-4569 FAX 281-859-2869
www.HGCAA.org

| | | | |
|--|---|--|---|
| <p>HGCAA Board</p> <p>President Brian McKinney Infinity Security</p> <p>Vice President Rick Strickland Alarm Response</p> | <p>Secretary Kelly Ryan ADI</p> <p>Treasurer Debi Ulmer DispatchCenter, Ltd</p> | <p>Director Walter Tutor Tutor Security</p> <p>Associate Director Phillip Wood ADI</p> <p>Director Jeff O'Dea Havins & O'Dea</p> | <p>The Houston Gulf Coast Alarm Association holds membership meetings on the 2nd Friday of each month from 11:30 am to 1pm. Please use this schedule to make plans and attend as many as you can. We welcome any new attendee with a free lunch.</p> |
|--|---|--|---|



North Texas Alarm Association

P.O. Box 836635, Richardson, TX 75083-6635
TEL: 214/352-9352 FAX: 972/871-3338
Web Site: <http://www.ntaa.org>

| | | | |
|--|--|--|--|
| <p>President Chris Russell Amazon Alarm Systems, Inc.</p> <p>Vice President Rex Adams American Security Devices</p> <p>Secretary Penny Hayter Las Collinas Association</p> <p>Treasurer Ty Davis Southwest Dispatch Center</p> | <p>Assistant Secretary Eva Cruz Network Multifamily</p> <p>Associate Director Dennis Dolinar ADI</p> <p>Directors Richard Garten Intruder Detection Systems</p> <p>Christopher Geymuller Protection Networks</p> <p>Mark Matlock United Central Control, Inc</p> | <p>Past President Nathan Bryant Sentinel The Alarm Company</p> <p>Directors Emeritus Chip Bird Southwest Dispatch Center, LP</p> <p>Tommy Henson Southwest Alarm Systems</p> <p>Malcolm Reed Knight Security Systems, Inc.</p> | <p>The NTAA holds CEU training classes on the third Wednesday of the month, every other month, at ADI in Dallas. When you register for these courses, you can receive the required 8-hours of CEU's in one day! For further information, please contact Eva Cruz at 214-277-7000</p> |
|--|--|--|--|

The NTAA meets on the third Thursday of each month at Pugsley's Library
2443 Walnut Hill Lane Dallas, Texas 75229 Tel. 972-243-1111



South Texas Alarm Association

South Texas Alarm Association
P.O. Box 23280
San Antonio, Texas 78223
210-402-6262

| | | |
|--|---|--|
| <p>STAA Board</p> <p>President Bill Parsley Dispatch Center, Ltd.</p> <p>Vice President Danny Little United Central Control</p> | <p>Secretary/Treasurer Sandra Barton Security One, Inc.</p> <p>Past President J.D. Benfer Response Center USA</p> | <p>Rep from Distributors Jackie Baldwin ADI</p> <p>Rep from Dealers Tom Gleitz Gleitz Alarms</p> |
|--|---|--|

General membership meetings are held on the second Tuesday of each month from 11:30 a.m. to 12:30 p.m., at The Alamo Cafe, 14250 US Hwy. 281 North, San Antonio, TX

Support your Local Alarm Associations

TBFAA Calendar

April

- 04 NESAA Annual Meeting Las Vegas
- 04- 07 ISC West Las Vegas
- 11 STAA Membership Mtg Alamo Cafe', San Antonio
- 11 TXBFAA Board Meeting Alamo Cafe', San Antonio
- 14 HGCAA Membership Meeting Houston
- 19 NTAA CEU Training ADI- Farmers Branch
- 20 NTAA Membership Meeting Dallas
- 21 Fire Prep Class Dallas- ADI- Farmers Branch
- 24- 28 FARA Training Symposium San Francisco
- 27-28 Level 1 El Paso- SGI

May

- 05 Fire Prep Class San Antonio
- 09 STAA Membership Mtg Alamo Cafe', San Antonio
- 12 HGCAA Membership Meeting Houston
- 17 NTAA CEU Training ADI- Farmers Branch
- 17- 21 CSAA- NASS-EX Savannah, GA
- 18 NTAA Membership Meeting Dallas
- 25-26 Level 1 Houston- ADI

June

- 04- 08 NFPA Meeting & Expo Las Vegas
- 09 HGCAA Membership Meeting Houston
- 13 STAA Membership Mtg Alamo Cafe', San Antonio
- 15 TXBFAA Board Meeting Austin w TBPS Meeting
- 15 NTAA Membership Meeting Dallas
- 16 Fire Prep Class Houston- ADI
- 21 NTAA CEU Training ADI- Farmers Branch
- 22-23 Level 1 Austin- ADI

July

- 11 STAA Membership Mtg Alamo Cafe', San Antonio
- 14 HGCAA Membership Meeting Houston
- 19 NTAA CEU Training ADI- Farmers Branch
- 20 NTAA Membership Meeting Dallas
- 21 Fire Prep Class Dallas- ADI- Farmers Branch
- 25- 27 Americas' Fire & Security Expo Miami
- 27-28 Level 1 Amarillo- Nunn Electric

August

- 08 STAA Membership Mtg Alamo Cafe', San Antonio
- 10-11 Level 1 McAllen
- 11 HGCAA Membership Meeting Houston
- 16 NTAA CEU Training ADI- Farmers Branch
- 17 NTAA Membership Meeting Dallas
- 17 TXBFAA Board Meeting Dallas
- 18 Fire Prep Class San Antonio

September

- 08 HGCAA Membership Meeting Houston
- 12 STAA Membership Mtg Alamo Cafe', San Antonio
- 13- 17 CEDIA Conference & Expo Denver
- 14-15 Level 1 Dallas – ADI- Farmers Branch
- 20 NTAA CEU Training ADI- Farmers Branch
- 21 NTAA Membership Meeting Dallas
- 22 Fire Prep Class Houston - ADI
- 25- 28 ASIS Conference & Exhibits Orlando

October

- 6 Fire Prep Class Dallas- ADI- Farmers Branch
- 10 STAA Membership Mtg Alamo Cafe', San Antonio
- 12-13 Level 1 El Paso- SGI
- 13 HGCAA Membership Meeting Houston
- 18 NTAA CEU Training ADI- Farmers Branch
- 19 NTAA Membership Meeting Dallas
- 24- 25 ISC East NY
- 26- 28 TX Annual Conference & Trade Show
- 28 TXBFAA Board Meeting Galveston

November

- 10 Fire Prep Class San Antonio
- 14 STAA Membership Mtg Alamo Cafe', San Antonio
- 14 HGCAA Membership Meeting Houston
- 15 NTAA CEU Training ADI- Farmers Branch
- 16 NTAA Membership Meeting Dallas
- 16-17 Level 1 Houston- ADI
- 03 -08 CSAA Annual Meeting Rome

TPSB Information

Texas Private Security Board

Main Number: 512-424-7710
Email: privatesecurityboard@txdps.state.tx.us
<http://www.tcps.state.tx.us>

Correspondence containing checks or money orders should be sent to:
P.O. Box 15999 Austin, TX 78761-5999
General correspondence NOT containing checks or money orders
should be sent to: P.O. Box 4087 Austin, TX 78773-0001
Physical address: 5805 N. Lamar Blvd. Austin, TX 78752-4422

State Fire Marshal

Agency Telephone Number (512) 463-6169
or 1-800-578-4677

<http://www.tdi.state.tx.us/fire/index.html>

Mailing Address

P. O. Box 149104
Austin, TX 78714-9104

Delivery Address

333 Guadalupe
Austin, TX 78701

Who to Contact

Fire Alarm -- Claudia Hernandez, Licensing Technician
512-305-7935, claudia.hernandez@tdi.state.tx.us.

Manager -- Susan Light, Manager of Licensing Administration
512-305-7932, susan.light@tdi.state.tx.us.

Technical -- Mark Redlitz, P.E., Director of Licensing
512-305-7927, mark.redlitz@tdi.state.tx.us.

***Alarm Installation and
Monitoring Companies:***

**You protect your customers
from fire and theft, but...**

**Who's
Protecting
You?**



- Best's Rated A+ Insurance Carrier
- Prompt Quotes Provided
- Guaranteed Timely Insurance Filings
- Includes Coverage for Errors & Omissions, Personal Injury, Completed Operations, Free Additional Insureds, Care, Custody & Control, Independent Contracts and Much More

**EL DORADO
INSURANCE AGENCY, INC.
SECURITY INDUSTRY SPECIALISTS**

www.eldoradoinsurance.com

800.221.3386 • 713.521.9251

Fax 800.700.0126 • 713.521.0125

2515 North Blvd. • Houston, TX 77098

Email: specialist@eldoradoinsurance.com

**Conveniently submit our Alarm Installer
Questionnaire or generate Certificates of
Insurance anytime from our Website at
www.eldoradoinsurance.com.**

**TBFAA
P.O. Box 59982
Dallas, TX 75229**

Address Service Requested

PRSR STD
U.S. POSTAGE
PAID
LAUREL, MD
PERMIT NO. 6326