



---

# Texas Burglar and Fire Alarm Association

3880 Hulen St., Suite 650 - Fort Worth, TX 76107  
Toll Free 877.908.2322 - Fax 877.908.2522  
Email: [exdirector@tbfaa.org](mailto:exdirector@tbfaa.org) - Web Site: [www.tbfaa.org](http://www.tbfaa.org)

A Member of the National Electronic Security Alliance

---

## Code of Ethics

As members of the Texas Burglar and Fire Alarm Association, Inc. we shall strive to maintain the highest level of integrity and professionalism within the electronic protection industry by adhering to this Code of Ethics.

- We shall maintain a high level of honesty, integrity and quality in the sale, service, installation and monitoring of electronic systems and any other services offered.
- We shall work continuously to improve the craftsmanship and quality of installations through proper training and education of all concerned.
- Provide mutual support and assistance between members and disseminate information vital to the alarm industry.
- Cooperate with and assist regulatory agencies in producing codes and legislation beneficial to the general public and the alarm industry.
- Strive to eliminate excessive regulation that causes increased consumer cost with no apparent benefits.
- Support resolution of disputes through independent arbitration.
- Maintain a good relationship with state and local government agencies. Conduct business within the laws and ordinance of said agencies.
- Participate in worthwhile community activities, which relate to areas outside the security industry as well as within.
- Strive to eliminate false alarms by maintaining a high standard of professionalism with regard to the sale, installation and monitoring of electronic systems, and through proper education of the general public in their use.